



R F D

(Results-Framework Document)

for

Department of Electronics and
Information Technology

(2012-2013)

Section 1:

Vision, Mission, Objectives and Functions

Vision

e-Development of India as the engine for transition into a developed nation and an empowered society.

Mission

e-Development of India through multi pronged strategy of e-Infrastructure creation to facilitate and promote e-governance, promotion of Electronics & Information Technology - Information Technology Enabled Services (IT-ITeS) Industry, promotion of e-inclusion, enabling creation of Innovation / Research & Development (R&D) infrastructure in ICT&E, building Knowledge network and securing India's cyber space.

Objectives

- 1 e-Government: Providing e-infrastructure for delivery of e-services
- 2 e-Industry: Promotion of electronics hardware manufacturing and IT-ITeS industry
- 3 e-Innovation / R & D: Enabling creation of Innovation / R&D; Infrastructure in emerging areas of ICT&E
- 4 e-Learning: Providing support for development of e-Skills and Knowledge network
- 5 e-Security: Securing India's cyber space
- 6 e-Inclusion: Promoting the use of ICT for more inclusive growth.

Functions

- 1 Policy matters relating to Information Technology, Electronics and Internet.
- 2 Initiatives for development of Hardware / Software industry including knowledge based enterprises, measures for promoting IT exports and competitiveness of the industry.
- 3 Promotion of IT and IT enabled services and Internet.
- 4 Assistance to other departments in the promotion of e-Governance, e-Infrastructure, e-Medicine, e-Commerce, etc.
- 5 Promotion of Information Technology education and Information Technology-based education.
- 6 Matters relating to Cyber Laws, administration of the Information Technology Act. 2000 (21 of 2000) and other IT related laws.

Section 1: Vision, Mission, Objectives and Functions

- 7 Matters relating to promotion and manufacturing of Semiconductor Devices in the country.
- 8 Interaction in IT related matters with International agencies and bodies.
- 9 Initiative on bridging the Digital Divide, Matters relating to Media Lab Asia.
- 10 Promotion of Standardization, Testing and Quality in IT and standardization of procedure for IT application and Tasks.
- 11 Electronics Export and Computer Software Promotion Council (ESC).
- 12 National Informatics Centre (NIC)
- 13 All matters relating to personnel under the control of the Department.

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] e-Government: Providing e-infrastructure for delivery of e-services	30.00	[1.1] Setup State Wide Area Networks (SWANs)	[1.1.1] Operationalisation of additional SWAN Networks	Number of States	1.80	5	4	3	2	1
			[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT	Number of States	2.10	15	12	9	6	3
		[1.2] Setting up of State Data Centres (SDCs)	[1.2.1] Operationalization of SDCs	Number	1.80	8	7	6	5	4
			[1.2.2] No of States/ UTs utilizing 50 % of rack space	Number of States	2.10	10	8	6	5	4
		[1.3] Setting up of Additional Common Service Centres (CSCs) and Sustainability of the CSC Network	[1.3.1] Number of States with more than 70% transacting CSCs	Number	2.10	18	16	14	12	10
			[1.3.2] Number of CSCs with more than 200 transactions per month	Number	2.10	35000	30000	25000	20000	15000
		[1.4] Rollout of E-District Project	[1.4.1] Number of Districts in which e-District Project is Launched	Number	3.00	100	90	80	70	60
		[1.5] Delivery of public services through mobile devices	[1.5.1] Central/State Departments delivering services through Mobile Service Delivery Gateway (MSDG)	Number	2.10	125	100	90	80	70
		[1.6] E-Pramaan (E-Authentication)	[1.6.1] Finalization of framework for e-authentication	Date	0.90	01/12/2012	31/12/2012	31/01/2013	28/02/2013	31/03/2013
		[1.7] Capacity Building for speedy roll-out of NeGP	[1.7.1] Formulation of an HR Policy for e-governance in Government	Date	1.50	31/01/2013	15/02/2013	28/02/2013	15/03/2013	31/03/2013

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
[2] e-Industry: Promotion of electronics hardware manufacturing and IT-ITeS industry	20.00		[1.7.2] Devising a Framework for assessment of e-Governance Capacity Index	Date	1.50	31/01/2013	15/02/2013	28/02/2013	15/03/2013	31/03/2013
			[1.8.1] Availability of round the clock secured e-Governance network services	Percentage	6.00	100	97.5	87	78	68
			[1.9.1] Number of sites e-governance applications implemented	Number	3.00	1333	1200	1067	933	800
		[2.1] Setting up Semiconductor Wafer Fabs	[2.1.1] Preparing Template for Business Proposal for interested applicants	Date	0.40	20/04/2012	30/04/2012	10/05/2012	21/05/2012	30/05/2012
			[2.1.2] Obtaining Business Proposals and getting appraisal done	Date	0.60	14/09/2012	28/09/2012	15/10/2012	30/10/2012	16/11/2012
			[2.1.3] Making the recommendations before the Empowered Committee (EC)	Date	0.60	15/10/2012	30/10/2012	16/11/2012	30/11/2012	14/12/2012
		[2.2] Mandating Standards for ESDM	[2.2.1] Legal Vetting of draft Notification for Standards	Date	0.60	29/06/2012	13/07/2012	30/07/2012	16/08/2012	30/08/2012
			[2.2.2] Obtaining approval of Competent Authority and Notification	Date	0.60	30/08/2012	15/09/2012	28/09/2012	15/10/2012	30/10/2012
			[2.2.3] Setting up of Programme Management Unit (PMU) for	Date	0.40	28/12/2012	15/01/2013	31/01/2013	15/02/2013	28/02/2013

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
		[2.3] Preference to domestically manufactured electronic goods in procurement due to security considerations and in Government procurement	Standards in DeitY							
			[2.3.1] Preparation of draft Guidelines / Notification	Date	0.60	30/04/2012	15/05/2012	30/05/2012	15/06/2012	29/06/2012
			[2.3.2] Consultation with Industry and Stakeholders	Date	0.60	15/06/2012	29/06/2012	13/07/2012	30/07/2012	16/08/2012
			[2.3.3] Consultation with Ministry of Finance	Date	0.40	30/08/2012	14/09/2012	29/09/2012	15/10/2012	30/10/2012
			[2.3.4] Issue of Guidelines / Notification	Date	0.40	28/09/2012	15/10/2012	30/10/2012	16/11/2012	30/11/2012
		[2.4] Introduction of Modified Special Incentive Package Scheme	[2.4.1] Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and Ministry of Finance on the proposed Scheme	Weeks	1.00	3	4	5	6	7
		[2.5] Setting up of Electronics Manufacturing Clusters	[2.5.1] Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning	Weeks	1.00	3	4	5	6	7

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
		[2.6] Setting up a "Electronics Development Fund" for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor	Commission and Ministry of Finance on the proposed Scheme							
			[2.6.1] Preparation of EFC Note within 4 weeks of obtaining in-principle approval of Planning Commission	Weeks	1.00	3	4	5	6	7
			[2.6.2] Obtaining approval of EFC	Date	0.40	01/02/2013	15/02/2013	01/03/2013	15/03/2013	29/03/2013
		[2.7] Study for Assessment of Skill Gap and Capacity Building in ESDM Sector	[2.7.1] Issuance of RFP to Shortlisted Bidders	Date	0.60	30/05/2012	15/06/2012	30/06/2012	15/07/2012	29/07/2012
			[2.7.2] Technical and Financial Evaluation of Bids and Award of Contract	Date	0.60	30/10/2012	15/11/2012	30/11/2012	17/12/2012	31/12/2012
		[2.8] Implementation of Communications and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing (ESDM) Ecosystem in the country	[2.8.1] Completion of Communications Need Assessment Study	Date	0.60	14/09/2012	28/09/2012	15/10/2012	30/10/2012	15/11/2012
			[2.8.2] Organizing 7 State Level Workshops	Number	0.60	8	7	6	5	4
			[2.8.3] Organizing 3 Verticals related National Workshops	Number	0.40	4	3	2	1	--
			[2.8.4] Supporting 5 Industry	Number	0.40	6	5	4	3	2

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
			Conferences							
			[2.8.5] Attracting at least three major investment proposals (FDI) in ESDM Sector	Number	0.20	4	3	2	1	--
			[2.9.1] Preparation of EFC Note	Date	1.00	15/06/2012	29/06/2012	16/07/2012	01/08/2012	16/08/2012
			[2.9.2] Preparation / circulation of Draft Cabinet note for Inter-Ministerial Consultations	Date	1.00	14/09/2012	28/09/2012	15/10/2012	30/10/2012	16/11/2012
			[2.9.3] Preparation of final note for Cabinet with the approval of the competent authority and submission for the decision of the Cabinet	Date	1.00	01/02/2013	15/02/2013	01/03/2013	15/03/2013	29/03/2013
		[2.10] Setting up of STPI Centres in Tier II & Tier III locations	[2.10.1] Confirmation of State Govt. contribution and signing of the MoU	Number	2.00	3	2	1	--	--
			[2.11.1] Holding of Inter Ministerial Standing Committee Meetings	Number	1.00	3	2	1	--	--
			[2.12.1] Approval of the proposal to conduct the study	Date	0.80	15/06/2012	29/06/2012	16/07/2012	01/08/2012	16/08/2012
		[2.12] Project/Study on Competitiveness measures in the IT/ITES sector to sustain India's leadership position	[2.12.1] Performance Review of STP/EHTP Scheme							

Section 2:
Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
[3] e-Innovation / R & D: Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E	13.00		[2.12.2] Identify 3rd Party Agency to carry out the project/Study	Date	0.60	14/09/2012	28/09/2012	15/10/2012	30/10/2012	16/11/2012
			[2.12.3] Awarding of contract to conduct study	Date	0.60	01/02/2013	15/02/2013	01/03/2013	15/03/2013	29/03/2013
		[3.1] Initiation of new R&D Projects in Electronics and IT	[3.1.1] R&D Projects Initiated in Electronics and IT	Number	3.90	42	39	33	29	25
		[3.2] Create / Upgrade Technical Infrastructure	[3.2.1] Establishment / Initiation of Technical Infrastructure	Number	1.30	1	--	--	--	--
		[3.3] Intellectual Property Rights (IPR) Promotion	[3.3.1] Achievement of Target Creation of IPR	Number	3.90	125	110	100	90	85
[4] e-Learning: Providing support for development of e-Skills and Knowledge network	9.00	[3.4] Support to C-DAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, Multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	[3.4.1] Generation of IEBR in the identified thematic areas	Rupees Crore	3.90	230	207	184	161	138
		[4.1] Setting Up of National Knowledge Network (NKN) core and nodes	[4.1.1] Number of Additional End Users Locations Covered under NKN.	Number	6.30	600	540	480	420	360
		[4.2] Appraise & obtain approval for new projects on Language Technology & e-learning	[4.2.1] Initiation of new Approved Projects on Language Technology & e-learning	Number	0.90	5	4	3	2	1

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
[5] e-Security: Securing India's cyber space	9.00	[4.3] Provide Quality Management education and conduct Skill Development trainings	[4.3.1] Number of training programs conducted	Number	0.90	340	330	300	270	240
		[4.4] Technology Development for Cross-lingual Information Access in Indian Languages (CLIA)	[4.4.1] Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback	Date	0.36	31/10/2012	30/11/2012	31/12/2012	31/01/2013	31/03/2013
		[4.5] Technology Development for development of Indian Languages (IL) to Indian Languages (IL) Machine Translation Systems	[4.5.1] Release of Beta version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Date	0.27	31/12/2012	31/01/2013	28/02/2013	15/03/2013	31/03/2013
		[4.6] Development of unified Bhartiya Open Office CD in 22 Indian Languages	[4.6.1] Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Date	0.27	31/12/2012	31/01/2013	28/02/2013	15/03/2013	31/03/2013
		[5.1] Improving the security posture of organizations and cyber users and enhancement in the ability of IT systems to resist cyber attacks	[5.1.1] Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism	Date	0.90	25/02/2013	05/03/2013	15/03/2013	25/03/2013	31/03/2013
			[5.1.2] Conducting Security audits of critical sector organizations	Number	0.90	5	4	3	2	1
			[5.1.3] Conducting cyber security mock drills at national level and participation in	Number	0.90	3	2	1	--	--

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[6] e-Inclusion: Promoting the use of ICT for more inclusive growth.			international drills							
	[5.2]	Conducting awareness trainings for exposure	[5.2.1] Number of topics covered for awareness trainings	Number	0.90	20	18	16	14	12
	[5.3]	Security incident response	[5.3.1] Average time taken to register, initiate action and provide initial response to a reported security incident	Hours	2.25	5	6	7	8	9
	[5.4]	Issuance of security alerts on latest threats and vulnerabilities	[5.4.1] Average time taken to issue security alert upon recognizing the issue	Days	1.35	2	3	4	5	6
	[5.5]	Initiation of new R&D Projects in Cyber Security area	[5.5.1] Projects initiated in Cyber Security area	Number	1.35	11	10	9	8	7
	[5.6]	Publicize the security site for common citizens	[5.6.1] Number of Publicity insertions in media/exhibitions	Number	0.45	10	9	8	7	6
	[6.1]	Initiation of New ICT Projects for Gender empowerment	[6.1.1] ICT Projects Initiated for gender	Number	1.20	4	3	2	1	0
	[6.2]	Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	[6.2.1] ICT Projects Initiated for SCs	Number	1.20	4	3	2	1	0
	[6.3]	Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	[6.3.1] ICT Projects Initiated for STs	Number	1.60	4	3	2	1	0

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
* Efficient Functioning of the RFD System	3.00	Timely submission of Draft for Approval	On-time submission	Date	2.0	05/03/2012	06/03/2012	07/03/2012	08/03/2012	09/03/2012
		Timely submission of Results	On- time submission	Date	1.0	01/05/2012	03/05/2012	04/05/2012	05/05/2012	06/05/2012
* Administrative Reforms	6.00	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	2.0	100	95	90	85	80
		Implement ISO 9001 as per the approved action plan	Area of operations covered	%	2.0	100	95	90	85	80
* Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	4.00	Identify, design and implement major innovations	Implementation of identified innovations	Date	2.0	05/03/2013	06/03/2013	07/03/2013	08/03/2013	09/03/2013
		Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	2.0	100	95	90	85	80
* Ensuring compliance to the Financial Accountability Framework	2.00		Independent Audit of implementation of public grievance redressal system	%	2.0	100	95	90	85	80
		Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	0.5	100	90	80	70	60
* Mandatory Objective(s)		Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRs submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	0.5	100	90	80	70	60
		Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	0.5	100	90	80	70	60

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRS disposed off during the year.	%	0.5	100	90	80	70	60

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[1] e-Government: Providing e-infrastructure for delivery of e-services	[1.1] Setup State Wide Area Networks (SWANs)	[1.1.1] Operationalisation of additional SWAN Networks	Number of States	7	7	4	--	--
		[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT	Number of States	--	--	12	30	--
	[1.2] Setting up of State Data Centres (SDCs)	[1.2.1] Operationalization of SDCs	Number	11	16	7	32	--
		[1.2.2] No of States/ UTs utilizing 50 % of rack space	Number of States	--	--	8	20	30
	[1.3] Setting up of Additional Common Service Centres (CSCs) and Sustainability of the CSC Network	[1.3.1] Number of States with more than 70% transacting CSCs	Number	--	--	16	33	--
		[1.3.2] Number of CSCs with more than 200 transactions per month	Number	--	--	30000	60000	--
	[1.4] Rollout of E-District Project	[1.4.1] Number of Districts in which e-District Project is Launched	Number	--	80	90	180	360
	[1.5] Delivery of public services through mobile devices	[1.5.1] Central/State Departments delivering services through Mobile Service Delivery Gateway (MSDG)	Number	--	--	100	200	250
	[1.6] E-Pramaan (E-Authentication)	[1.6.1] Finalization of framework for e-authentication	Date	--	--	31/12/2012	--	--
	[1.7] Capacity Building for speedy roll-out of NeGP	[1.7.1] Formulation of an HR Policy for e-governance in Government	Date	--	--	15/02/2013	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[2] e-Industry: Promotion of electronics hardware manufacturing and IT-ITeS industry		[1.7.2] Devising a Framework for assessment of e-Governance Capacity Index	Date	--	--	15/02/2013	--	--
		[1.8.1] Availability of round the clock secured e-Governance network services	Percentage	96.5	97	97.5	97.6	97.7
		[1.9] Design, develop and implementation of E-Gov applications	Number	1000	1100	1200	1220	1250
	[2.1] Setting up Semiconductor Wafer Fabs	[2.1.1] Preparing Template for Business Proposal for interested applicants	Date	--	--	30/04/2012	--	--
		[2.1.2] Obtaining Business Proposals and getting appraisal done	Date	--	--	28/09/2012	--	--
		[2.1.3] Making the recommendations before the Empowered Committee (EC)	Date	--	--	30/10/2012	--	--
	[2.2] Mandating Standards for ESDM	[2.2.1] Legal Vetting of draft Notification for Standards	Date	--	--	13/07/2012	--	--
		[2.2.2] Obtaining approval of Competent Authority and Notification	Date	--	--	15/09/2012	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
	[2.3] Preference to domestically manufactured electronic goods in procurement due to security considerations and in Government procurement	[2.2.3] Setting up of Programme Management Unit (PMU) for Standards in Deity	Date	--	--	15/01/2013	--	--
		[2.3.1] Preparation of draft Guidelines / Notification	Date	--	--	15/05/2012	--	--
		[2.3.2] Consultation with Industry and Stakeholders	Date	--	--	29/06/2012	--	--
		[2.3.3] Consultation with Ministry of Finance	Date	--	--	14/09/2012	--	--
		[2.3.4] Issue of Guidelines / Notification	Date	--	--	15/10/2012	--	--
	[2.4] Introduction of Modified Special Incentive Package Scheme	[2.4.1] Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and Ministry of Finance on the proposed Scheme	Weeks	--	--	4	--	--
		[2.5.1] Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and	Weeks	--	--	4	--	--
	[2.5] Setting up of Electronics Manufacturing Clusters							

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
	[2.6] Setting up a "Electronics Development Fund" for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor	Ministry of Finance on the proposed Scheme						
		[2.6.1] Preparation of EFC Note within 4 weeks of obtaining in- principle approval of Planning Commission	Weeks	--	--	4	--	--
		[2.6.2] Obtaining approval of EFC	Date	--	--	15/02/2013	--	--
	[2.7] Study for Assessment of Skill Gap and Capacity Building in ESDM Sector	[2.7.1] Issuance of RFP to Shortlisted Bidders	Date	--	--	15/06/2012	--	--
		[2.7.2] Technical and Financial Evaluation of Bids and Award of Contract	Date	--	--	15/11/2012	--	--
	[2.8] Implementation of Communications and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing (ESDM) Ecosystem in the country	[2.8.1] Completion of Communications Need Assessment Study	Date	--	--	28/09/2012	--	--
		[2.8.2] Organizing 7 State Level Workshops	Number	--	--	7	--	--
		[2.8.3] Organizing 3 Verticals related National Workshops	Number	--	--	3	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
		[2.8.4] Supporting 5 Industry Conferences	Number	--	--	5	--	--
		[2.8.5] Attracting at least three major investment proposals (FDI) in ESDM Sector	Number	--	--	3	--	--
		[2.9.1] Preparation of EFC Note	Date	--	--	29/06/2012	--	--
		[2.9.2] Preparation / circulation of Draft Cabinet note for Inter-Ministerial Consultations	Date	--	--	28/09/2012	--	--
		[2.9.3] Preparation of final note for Cabinet with the approval of competent authority and submission for the decision of the Cabinet	Date	--	--	15/02/2013	--	--
	[2.10] Setting up of STPI Centres in Tier II & Tier III locations	[2.10.1] Confirmation of State Govt. contribution and signing of the MoU	Number	--	--	2	2	--
	[2.11] Performance Review of STP/EHTP Scheme	[2.11.1] Holding of Inter Ministerial Standing Committee Meetings	Number	--	--	2	3	--
	[2.12] Project/Study on Competitiveness measures in the IT/ITES sector to sustain India's	[2.12.1] Approval of the proposal to conduct the study	Date	--	--	29/06/2012	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[3] e-Innovation / R & D: Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E	leadership position	[2.12.2] Identify 3rd Party Agency to carry out the project/Study	Date	--	--	28/09/2012	--	--
		[2.12.3] Awarding of contract to conduct study	Date	--	--	15/02/2013	--	--
		[3.1.1] Initiation of new R&D Projects in Electronics and IT	Number	49	41	39	40	35
	[3.2] Create / Upgrade Technical Infrastructure	[3.2.1] Establishment / Initiation of Technical Infrastructure	Number	3	2	1	--	1
	[3.3] Intellectual Property Rights (IPR) Promotion	[3.3.1] Achievement of Target Creation of IPR	Number	100	110	110	115	105
[4] e-Learning: Providing support for development of e-Skills and Knowledge network	[3.4] Support to C-DAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, Multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	[3.4.1] Generation of IEBR in the identified thematic areas	Rupees Crore	210	190	207	210	200
	[4.1] Setting Up of National Knowledge Network (NKN) core and nodes	[4.1.1] Number of Additional End Users Locations Covered under NKN.	Number	64	770	540	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
	[4.2] Appraise & obtain approval for new projects on Language Technology & e-learning	[4.2.1] Initiation of new Approved Projects on Language Technology & e-learning	Number	4	5	4	5	5
	[4.3] Provide Quality Management education and conduct Skill Development trainings	[4.3.1] Number of training programs conducted	Number	325	330	330	335	335
	[4.4] Technology Development for Cross-lingual Information Access in Indian Languages (CLIA)	[4.4.1] Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback	Date	--	--	30/11/2012	--	--
	[4.5] Technology Development for development of Indian Languages (IL) to Indian Languages (IL) Machine Translation Systems	[4.5.1] Release of Beta version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Date	--	--	31/01/2013	--	--
	[4.6] Development of unified Bhartiya Open Office CD in 22 Indian Languages	[4.6.1] Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Date	--	--	31/01/2013	--	--
[5] e-Security: Securing India's cyber space	[5.1] Improving the security posture of organizations and cyber users and enhancement in the ability of IT systems to resist cyber attacks	[5.1.1] Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism	Date		05/03/2012	05/03/2013	05/03/2014	05/03/2015
		[5.1.2] Conducting Security audits of critical sector	Number	--	5	4	4	4

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[6] e-Inclusion: Promoting the use of ICT for more inclusive growth.		organizations						
		[5.1.3] Conducting cyber security mock drills at national level and participation in international drills	Number	4	3	2	2	2
	[5.2] Conducting awareness trainings for exposure	[5.2.1] Number of topics covered for awareness trainings	Number	27	18	18	18	18
	[5.3] Security incident response	[5.3.1] Average time taken to register, initiate action and provide initial response to a reported security incident	Hours	--	5	6	6	6
	[5.4] Issuance of security alerts on latest threats and vulnerabilities	[5.4.1] Average time taken to issue security alert upon recognizing the issue	Days	--	2	3	3	3
	[5.5] Initiation of new R&D Projects in Cyber Security area	[5.5.1] Projects initiated in Cyber Security area	Number	16	11	10	10	10
	[5.6] Publicize the security site for common citizens	[5.6.1] Number of Publicity insertions in media/exhibitions	Number	--	2	9	9	9
	[6.1] Initiation of New ICT Projects for Gender empowerment	[6.1.1] ICT Projects Initiated for gender	Number	4	2	3	3	3
	[6.2] Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	[6.2.1] ICT Projects Initiated for SCs	Number	1	4	3	3	3

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
	[6.3] Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	[6.3.1] ICT Projects Initiated for STs	Number	1	3	3	3	3
* Efficient Functioning of the RFD System	Timely submission of Draft for Approval	On-time submission	Date	05/03/2010	07/03/2011	06/03/2012	--	--
	Timely submission of Results	On- time submission	Date	29/04/2011	24/04/2012	03/05/2012	--	--
* Administrative Reforms	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	--	--	95	--	--
	Implement ISO 9001 as per the approved action plan	Area of operations covered	%	--	--	95	--	--
	Identify, design and implement major innovations	Implementation of identified innovations	Date	--	--	06/03/2013	--	--
* Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	--	--	95	--	--
		Independent Audit of implementation of public grievance redressal system	%	--	--	95	--	--
* Ensuring compliance to the Financial Accountability Framework	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	--	--	90	--	--
		Percentage of ATRs submitted within due	%	--	--	90	--	--

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
	PAC Reports.	date (6 months) from date of presentation of Report to Parliament by PAC during the year.						
	Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	--	--	90	--	--
	Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRs disposed off during the year.	%	--	--	90	--	--

* Mandatory Objective(s)

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Success indicators	Description and definition	Measurement methodology
e-Government		
Operationalization of additional SWAN Networks	DeitY is establishing State Wide Area Networks in the various States of India under NeGP. 29 SWANs already established under NeGP, while Goa has established SWAN independently, thus 30 networks are currently operational in India, remaining 5 networks are proposed to be completed in 2012-13.	Number of SWANs established
SWAN Bandwidth utilization of at least 60 % by a State/UT	SWANs connect State/UT Headquarters to Block level via District/ sub-Divisional Headquarters, in a vertical hierarchical structure. DeitY proposes now to focus on maximizing utilization of the created network by various citizen services and monitoring usage levels through an online monitoring tool.	Number of States where SWAN bandwidth utilisation is 60%.
Operationalization of SDCs	DeitY is under NeGP is establishing State Data Centres in various State Governments	Number of SDCs established

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

No of States/ UTs utilising 50 % of rack space	In 2012-13 DeitY proposes to focus on maximizing utilization of the SDCs created under NeGP for various citizen services by monitoring usage levels of the SDCs to ensure optimal utilisation of SDC Rack-space.	No of States/ UTs utilising 50 % of rack space
Number of states with more than 70% Transacting CSCs	The level of Delivery of common services (G2C and B2C) and knowledge dissemination will be monitored by measuring transaction levels in CSCs established.	Number of CSCs
Number of CSCs with more than 200 Transactions per month	High levels of transactions are essential for ensuring viability of CSCs. DeitY has implemented an Online Monitoring Tool (OMT) for monitoring such transactions occurring in CSCs. The OMT checks the connectivity status and transaction levels of CSCs and will provide important feedback regarding sustainability of CSCs.	Number of CSCs
Number of districts in which e-district project is launched	The e-district project will enable electronic delivery of high-volume citizen services at the district level by undertaking back-end computerization of district and sub-district offices	Number of districts in which the project is launched
Central/ State Departments delivering services through Mobile Services Delivery Gateway (MSDG)	In order to utilize the massive reach of mobile phones and harness the potential of mobile applications to enable easy and round-the-clock access to public services, especially in the rural areas, The DEIT has launched a Mobile Services Delivery Gateway (MSDG). The objective is to create unique infrastructure as well as application development ecosystem for m-Governance in the country.	Number of central/state departments

Section 4:

Description and Definition of Success Indicators and Proposed Measurement Methodology

Finalization of Framework for e Authentication	Electronic authentication of all users of e-governance and m-governance services is essential for ensuring secure electronic services. The e Authentication framework will ensure secure and conducive environment for electronic transactions	Date of notification of the framework
Formulation of an HR Policy for e-governance	Capacity building in government is essential for implementing e-governance and transformational change in government functioning. DeitY proposes to prepare an HR framework and policy for attracting, retaining and leveraging talent for taking NeGP forward	Date of Publication of HR Policy
Devising a Framework for assessment of e- Governance Capacity Index	State e Mission Teams have been established in 33 states/UTs. A need has been felt to measure the utility of SeMTs to various states/UTs. A matrix framework for assessing the capability and utility of resources available at SeMTs for e-gov initiatives will be evolved	Date of publication of the framework
Availability of round the clock secured e-Governance network services	NIC is providing the network services on 24x7 basis. This is made available to the user department.	Uptime in a year
Number of sites e-governance applications implemented.	E-Governance applications and services relate to number of e-Governance applications designed/ developed/ implemented at various sites as desired by user departments during the year.	Accordingly targets have been taken in terms of numbers.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

e-Industry		
Setting up Semiconductor Wafer Fabs as this activity would act as catalyst for attracting investment in electronics hardware industry as there is large gap from the Indian manufacturing industry to meet the demand of electronics hardware goods and components, particularly design & fabrication of semiconductor devices (chips).	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
Mandating Standards for ESDM to check indigenous production and Import of sub-standard goods.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Publication of Gazette Notification mandating goods under compulsory registration scheme.
Preference to domestically manufactured electronic goods in procurement due to security considerations and in Government procurement for giving boost to domestic electronics hardware industry.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
Introduction of Modified Special Incentive Package Scheme to provide incentives particularly to semiconductors and electronics component manufactures to meet the ensuing demand of electronics hardware which is estimated as USD 400 billion by the year 2020.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Setting up of Electronics Manufacturing Clusters to create an ecosystem and attract investment from electronic component manufactures, particularly from micro, small and medium industry sectors to meet the ensuing demand of electronics hardware which is estimated as USD 400 billion by the year 2020.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
Setting up a “Electronics Development Fund” for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor for giving boost to research and development activities for promotion of innovation/Indian IP and moving up the value chain in the industry.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
Study for Assessment of Skill Gap and Capacity Building in ESDM Sector to meet the human resource requirements of ESDM industry which is estimated as USD 400 billion by the year 2020.	Prepare an HR framework and drafting a scheme for attracting, retaining and leveraging talent for various verticals of ESDM industry in order to meet the estimated production of USD 400 billion by 2020.	Timely consideration by various processing/approving levels in Government and submission of report by the shortlisted agency.
Implementation of Communications and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing (ESDM) Ecosystem in the country.	Continued support of the States and the industry for organizing events related to promotion of ESDM for achieving desired levels of GDP growth.	Timely organization of planned events and timely submission of Communications Need Assessment Study by the selected agency.
The proposal for Non-Profit linked incentive Scheme for IT/ITES industry to be obtaining approval of Cabinet	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

e-Innovation / R & D		
R&D Projects initiated in Electronics & IT and other emerging areas of technology	The Department supports R&D in the areas of Electronics and IT. Project Initiation means obtaining final approval of the Competent Authority for the project.	Number of projects approved
Upgradation of Technical Infrastructure	A test and certification laboratory on Restriction of Hazardous Substances (ROHS) at C-MET, Hyderabad will be taken up for upgradation	Number of infrastructure upgradation projects initiated
Achievement of target creation of Intellectual Property Rights (IPR)	The Department of Information Technology facilitates filing of National and International Patents and other form of IPR to its Societies and Grantee Institutions as well as to the Industries. The Annual targets are fixed at the beginning of the year. The Targets achieved are included in the Table.	Number of IPRs filed.
Support to C-DAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, Multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	Department provides the core grant to C-DAC for working in the thematic areas. Based on the expertise, C-DAC generates funds from other Government and Non-Government Agencies for Generation of Internal and Extra-Budgetary Resource (IEBR) in the identified thematic areas.	Generation of IEBR in the identified Thematic Areas.

Section 4:

Description and Definition of Success Indicators and Proposed Measurement Methodology

e-Learning		
Number of additional end user locations covered under NKN	Number of additional end user locations covered under NKN. The objective of NKN is to interconnect about 1500 institutions of higher learning with a high speed (2.5 / 10Gbps and upwards) data communication network. Till Feb. 2012, a total of 671 Institutions have been connected to NKN (this includes 200 National Mission on Education through ICT (NMEICT) links to Institutions which have been migrated to NKN). A total of 50 virtual classrooms have been setup so far.	Number of additional end user locations covered under NKN
Initiation of new approved projects on Language Technology & e-learning	Conceptualization, formulation and Approval of New projects in the areas of Language Technology and E-learning. The new projects are reviewed and recommended by Working Groups in respective areas for consideration by DeitY for its approval.	Initiation of new projects
Provide Quality Management education and conduct Skill Development trainings	To enhance knowledge on quality principles and management practices of industry professionals, internationally accredited training programs on quality management systems are being conducted periodically.	Number of courses conducted
Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback.	Cross-lingual Information Access (CLIA) in Indian Languages is a complex technology. CLIA System would be helpful for information and knowledge extraction in Indian Languages.	The possible number of languages which could be made available for demonstration of technologies.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Release of Alpha version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Machine Translation development is a long term goal from English to 22 Constitutionally recognized Indian languages and among the 22 Indian languages especially from other Indian languages to Hindi. Machine translation development for general purpose domain is very complex hence the systems for specific domains are being developed for practical use. Presently the development focus is on tourism domain	The possible number of language pairs which could be made available for demonstration of technologies.
Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Bhartiya Open Office in Indian Languages would enable information processing and content development in Indian Languages	The possible number of languages which could be made available
e-Security		
Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism'	The Crisis Management Plan for countering cyber attacks and cyber terrorism needs to be updated yearly once	Date of release of upgraded Crisis Management Plan
Conducting Security audits of critical sector organizations	Security auditing will help in assessing the implementation of security best practices and status of compliance, giving an indication of the security posture	Number of security audits conducted

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Conducting cyber security mock drills at national level and participation in international drills	The cyber security mock drills are conducted at the national level to assess the readiness of organizations to withstand cyber attacks. The international cyber security drills enable reinforcing the cooperation and coordination between CERT-In and international CERTs. The number of drills have been reduced for 2012-13 as it takes efforts of 4-6 months to co-ordinate with companies and organizations. Further, the proposal is to undertake less frequent mock drills with large number of organizations.	No. of Mock drills conducted at national level and number of drills participated at international level per year
Number of topics covered for awareness trainings	The training programmes conducted in different relevant areas of cyber security for targeted audience to enhance their awareness for threats to different systems and suitable countermeasures to prevent the attacks and reduce the risk.	No. of topics covered in different training programmes conducted per year.
Average time taken to register, initiate action and provide initial response to a reported security incident	With the advent and growth of Information Technology and associated systems and services, the number of incidents also increase. CERT-In has to register, initiate action and provide initial response to all the incidents reported to it within an average time of 6 hours. The exact time of handling an incident depends on nature and severity of incident. The average time will vary /increase proportionate to complexity and scale /increasing number of incidents that are reported.	Average time taken to register, initiate action and provide initial response to a reported security incident

Section 4:

Description and Definition of Success Indicators and Proposed Measurement Methodology

Average time taken to issue security alert upon recognizing the issue	The cyber security alerts are issued by CERT-In on its website & emails and postal mail in certain cases to appraise organizations and users about specific threats and advise them on suitable countermeasures. The issues are recognized based on information available from constituency, collaborative partners, Industry, external CERTs and security agencies apart from information available on Internet. Alerts are prioritized based on severity of the threat and impact.	Average time taken to issue security alert upon recognizing the issue.
Projects initiated in Cyber Security area	Initiation means obtaining final approval of the Competent Authority for the project.	Number of projects for which final approval is obtained out of the total number of projects recommended by the Working Group.
Number of Publicity insertions in media	The website called “secureyourpc.in” is hosted by CERT-In to educate common citizens on cyber security issues. Contents specific to parents, children, women, business and individual users are published on this site. The content is updated periodically to enhance awareness of general users on cyber threats and safeguards. The websites “secureyourpc.in” and “cert-in.org.in” will be publicized in print/electronic media and public exhibitions apart from using printed material for cyber security awareness creation.	Number of Publicity insertions in print/electronic media and exhibitions.

Section 4:

Description and Definition of Success Indicators and Proposed Measurement Methodology

e-Inclusion		
ICT Projects Initiated for gender	1. The department supports projects under IT for Masses (Gender, SC / SC) plan scheme for empowerment of gender and development of SC / ST using ICT 2. Initiation means issue of Administrative approval and release of first installment of grant-in-aid	Number of Projects approved in a year
ICT Projects Initiated for SCs	1. In the GBS allocation to DeitY, 2 per cent of GBS is earmarked under Scheduled Caste Sub Plan (SCSP) for Six Schemes namely: IT for Masses, e-Governance, NIC, NKN, Manpower Development & NIELIT 2. Initiation means issue of Administrative approval and release of first installment of grant-in-aid	Number of Projects approved in a year
ICT Projects Initiated for STs	1. In the GBS allocation to DeitY, 6.7 per cent of GBS is earmarked under Tribal Sub Plan (TSP) for Six Schemes namely: IT for Masses, e-Governance, NIC, NKN, Manpower Development & NIELIT 2. Initiation means issue of Administrative approval and release of first installment of grant-in-aid	Number of Projects approved in a year

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
e-Government					
State Governments	Operationalization of SWAN Networks	Timely Bid process management and implementation by State Governments	As per the schemes initiative is taken by GOIs but the entire implementation is with State Governments	100%	Implementation of projects gets delayed in case there is delay in performance by the State Governments.
	SWAN Bandwidth utilization of at least 60 % by a State/UT	Improve the utilisation of SWANs by States/UTs			
	Operationalisation of SDCs	Enable States/ UTs with SDCs			
	No of States/ UTs utilising 50% of rack space	Engaging Departments to leverage SDCs			
	Number of States with more than 70% transacting CSCs	Add citizen services			
	Number of CSCs with more than 200 transactions per month	Add citizen services			
	Number of Districts in which e-District Project is Launched	Timely Bid process management and implementation by State Governments			
	Central/State Departments delivering services through Mobile Service Delivery Gateway (MSDG)	Engage departments			

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
	Finalization of framework for e-authentication	Consultations.			
	HR Policy for e-governance	Consultations.			
	Framework for assessment of e-Governance Capacity Index	Consultations.			
NIC	Number of SDCs facilitated with DR Site.	Timely availability of DR site by NIC	As per plan the DR for the SDC is to be provided in 4 National Data Centres to be established by NIC	100%	Targets regarding SDCs to be facilitated by DR will not be established
Department of Telecom	Ensure broadband connectivity in CSCs of the country	Rollout of BSNL network and provision of broadband internet connectivity in all Panchayats of the country	Registration of CSCs on the OMT and Delivery of services from the CSCs are dependent on the provision of broad band connectivity	100%	Targets regarding ensuring broadband connectivity for CSCs and registration of CSC on OMT will not be met unless BSNL provides for broadband internet connectivity
Department of Financial Services	Registration of CSCs on OMT Implementation of Financial inclusion program in CSCs	Creation of an enabling policy regime and proactive instruction to Banks for enrollment of CSCs as Business Correspondents	Enrollment of CSCs as business correspondents	100%	Targets regarding implementation of Financial inclusion through CSCs will not be met

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Respective Line Departments, Central and State Government Departments	Availability of round the clock secured e-Governance network services	Network based e-Gov applications	To improve delivery of services and e-Governance projects.	100%	Government will lack the use of latest technology tools available for efficient delivery of services, monitoring and quick availability and exchange of information.
	Number of sites e-governance applications implemented.	Network based e-Gov applications	To improve delivery of services and e-Governance projects.	100%	Non availability of timely information for Planning, development and monitoring. It will also affect quality of Government services.
e-Industry					
Ministry of Finance; Planning Commission; Legal Affairs; Cabinet Secretariat; Commerce & Industry, Consumer Affairs etc.	The Success Indicators relating to Action 1 to 6 of the objective e-Industry pertains to approvals relating to Semiconductor Fab, Standards, Preference to domestically manufactured electronic goods, Modified SIPS, EMCs and EDF.	The approvals are needed as per the allocation and transaction of business rules in expeditious manner.	The schemes / initiatives require the approval and support from various Government Departments as issues transgress the subjects of various Government Departments as per allocation of business and transaction of business rules.	It varies from scheme to scheme	Department's efforts to boost domestic electronics hardware manufacturing activity in the country would get seriously affected and therefore, growth of electronics hardware Industry could get affected.

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Ministry of Finance; Planning Commission; Legal Affairs; Cabinet Secretariat; Commerce & Industry etc.	The Success Indicators relating to Action 9 of the objective e-Industry pertains to approvals relating to Non-Profit linked incentive Scheme for IT/ITES industry	The approvals are needed as per the allocation and transaction of business rules in expeditious manner.	Since, the schemes / initiatives require the approval and support from various Govt. Departments as issues transgress the subjects of various Govt. Departments as per allocation of business and transaction of business rules.	Approval in Full	Departments efforts to boost Export of IT/ ITES industry could get affected.
e-Learning					
Planning Commission and Department of Expenditure	Number of additional end user locations covered under NKN	Fund Allocation	Bulk expenditure for Final Phase of NKN will occur in first few years. As The core Network has to be set up in first few years.	100%	Without adequate funding, the number of end user locations covered under NKN could be affected badly.

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Academic and R&D institutions working in the area of Languages	Initiation of new Approved Projects on Language Technology & e-learning	Approval of new projects for initiation	Initiation of new projects would augment new research in the areas of Language Technology and E-learning	100% 100% 100% 100%	It will hamper the R&D in the new areas of Language Technology
Academic and R&D Institutions working on Cross-lingual Information Access (CLIA)	Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback.	Completion of development and testing of beta version of CLIA systems in 4 Indian Languages.	CLIA system Languages would be useful for Information access in Indian Languages		It will affect the achievement and realization of long term goal for making available ICT solutions in Indian Languages for digital inclusion.
Academic Research Institutions working in the area of Machine Translation System in Indian Languages.	Release of Alpha version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Completion of development and testing in Indian Languages to Indian Languages Machine Translation Systems in 4 Languages pairs	IL-IL Machine Translation System would be useful for translation system from one Indian Language to another Indian Language		It will affect the achievement and realization of long term goal for making available ICT solutions in Indian Languages for digital inclusion.
R&D institution working for development of Unified Language CD for Bhartiya Open Office	Release of Bhartiya Open Office CD in 22 Indian Languages	Completion of development and testing of public domain	The Unified Bhartiya Open Office CD in 22 Indian Languages will be useful for Basic Information Processing and e-content development in Indian languages		It will affect the achievement and realization of long term goal for making available ICT solutions in Indian Languages for digital inclusion.

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
e-Security					
Ministry of Finance	Release of Upgraded Crisis Management Plan for countering cyber attacks and cyber terrorism Conducting Security audits of critical sector organizations Conducting cyber security mock drills at national level and participation in international drills Security incidents handled Average time taken to register, initiate action and provide initial response to a reported security incident Average time taken to issue security alert upon recognizing the issue	Sanction of manpower	CERT-In operates on 24X7 basis. Present manpower strength is 26 and requires to be enhanced significantly in line with the responsibility reposed on CERT-In.	Additional 34 persons	It will affect the achievement and realisation of targets

Section 5: Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Concerned Ministries/Departments in Central Government and critical sector organizations	Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism'	Comments on Crisis Management Plan	The Crisis Management Plan envisages different roles and responsibilities to be performed by concerned Ministries / Departments. The plan will be upgraded based on their inputs.		Delays the process of upgradation of Crisis Management Plan
	Conducting Security audits of critical sector organizations	Readiness of critical sector organizations	Critical sector organizations are required to implement CMP and security best practices before audit is conducted		Appropriate assessment of security posture will not be possible
	Conducting cyber security mock drills at national level	Readiness of critical sector organizations	Critical sector organizations are required to implement CMP and security best practices before mock drills are conducted		Appropriate assessment of security posture will not be possible

Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
1 Improved e-infrastructure for delivery of e-services	State Governments, Department of Telecom	Number of States which have completed establishment of SWAN, SDC, SSDG and CSCs	Number of States	1	10	25	35	
2 Increased reach out to Citizens for e Services	State Governments, Department of Telecom, Department of Financial Services, Line Ministries / Departments of Government of India	Number of Services available electronically to citizens at State level	Number of e-services	500	750	10000	15000	20000
3 Increased Exports of IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Exports by IT/ITES industry achieving a growth rate in USD terms	%	18.7	16.4	14	17	
4 Facilitate growth of domestic IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Domestic IT/ITES industry achieving a growth rate in INR terms	%	16	16.7	16	17	16
5 Growth of Electronics Hardware Industry	Electronics Industry, Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Production of Electronics Hardware Industry	%	16.4	11.2	14	16	17
6 Expansion of Knowledge Network	National Informatics Center (NIC) & Participating Institutions	Cumulative Number of end user locations covered under NKN.	Number	130	900	1500		
7 Digital Inclusion	Other Government Ministries, State Government & PSUs	No. of Technologies made available	Number	1	1	2	2	2
8 Improved e- Inclusion / faster & inclusive growth of IT - ITES Sector	Planning Commission, Ministry of Finance, Ministry of Commerce	1. No. of persons benefited through their e-inclusion projects or direct employability in IT-BPO Industry 2. Contribution of IT-BPO Industry to GDP	Number in million %	2.5 7.1	2.8 7.5	3.08	3.38	
9 Level of Cyber Security preparedness	Concerned Ministries / Departments in central government, States / UTs, PSUs, Industry Associations	Completion of survey in select sectors and depiction in the form of e-security index	Date		31/03/2012	31/03/2013	31/03/2014	31/03/2015
10 e-Development Index (eDI)	Planning Commission, Ministry of Finance, DeitY, Industry Associations, State Governments	Growth rate of eDI	%	19.5	19.5	19.5	19.5	19.5