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(Results-Framework Document)

for

Ministry of Overseas Indians Affairs
(2012-2013)

Section 1: Vision, Mission, Objectives and Functions

Vision

Proactively engage with Overseas Indians to meaningfully serve India.

Mission

Establish a vibrant institutional framework based on three value propositions: Through multi-skilled market driven entities promoted by the Ministry and managed by knowledge partners. Policy coherence in strategic engagement with Overseas Indians. Enlisting the States as partners in emigration management and Overseas Indian related initiatives.

- 1 Facilitate sustained, symbiotic and strategic engagement of Overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.
- 2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and resources of Overseas Indians to supplement the national development efforts.
- 3 Transforming management of emigration through appropriate domestic interventions and international cooperation.

Functions

- 1 All emigration under the Emigration Act, 1983 (31 of 1983) from India to overseas countries and the return of emigrants.
- 2 All matters relating to Overseas Indians comprising Persons of Indian Origin (PIO) and Non-Resident Indians (NRIs) excluding entries specifically allotted to other Departments.
- 3 Promotion of investment by Overseas Indians in India including innovative investments and policy initiatives consistent with the overall Government policies particularly in areas such as exclusive Special Economic Zones (SEZs) for Overseas Indians.
- 4 To be represented in the Foreign Investment Promotion Board and the Foreign Investment Implementation Authority.
- 5 To interact with the Investment Commission and to be consulted by the said Commission and to be kept informed of all matters relating to Foreign Direct Investment (FDI) by Overseas Indians.
- 6 Matters relating to Pravasi Bharatiya Divas, Pravasi Bharatiya Samman Awards and Pravasi Bharatiya Kendra.

Section 1: Vision, Mission, Objectives and Functions

- 7 Matters relating to programmes in India for overseas Indian Volunteers.
- 8 Setting up and administration of Centres for Overseas Indians' Affairs in countries having major concentration of Overseas Indians in consultation and coordination with the Ministry of External Affairs.
- 9 Policy regarding employment assistance to PIO/NRIs excluding reservations in Government service.
- 10 Collection and dissemination of information concerning admission of NRI/PIO students to various educational, technical and cultural institutions in India wherever discretionary quota for NRI/PIO students exists, in consultation with the Ministry of Human Resource Development and the Ministry of Culture.
- 11 Scholarship to NRI/PIO students for study in India under different schemes in consultation with the Ministry of External Affairs.
- 12 Development of marketing and communication strategies to ensure strong links between the Overseas Indian community and India.
- 13 Matters relating to NRI/PIO contributions to the Government and parental organizations in consultation with the Department of Economic Affairs.
- 14 Guidance to and Cooperation with the State Governments and coordination with them on matters related to Overseas Indians.
- 15 To be represented in the Indian Council of Cultural Relations.
- 16 Establishment of institutions to impart vocational and technical training to meet the requirements of skilled manpower abroad with the concurrence of the Ministry of Labour and Employment.
- 17 External Publicity relating to Overseas Indians' affairs in consultation with the Ministry of External Affairs and in consonance with foreign policy objectives.
- 18 New initiatives for interaction by Overseas Indians with India in the fields such as Trade, Culture, Tourism, Media, Youth Affairs, Health, Education, Science and Technology in consultation with concerned Ministries.
- 19 Exercise of powers conferred by the section 7B(1) of the Citizenship Act, 1955 (57 of 1955).
- 20 Work relating to totalization agreements, protection and welfare of Overseas Indians and exemption from payment of Social Security.

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
[1] Facilitate sustained, symbiotic and strategic engagement of Overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.	26.00	[1.1] Issue of Overseas Citizenship of India (OCI) cards to overseas Indians	[1.1.1] Number of cards issued	No	3.00	250000	230000	200000	190000	150000
			[1.1.2] Expansion of benefits under OCI Scheme	No	2.00	2	1	0	0	0
		[1.2] Interaction with Overseas Indians through Pravasi Bhartiya Divas and Regional PBD	[1.2.1] No of fee paying delegates attending PBD	No	3.00	1000	900	850	800	750
			[1.2.2] Analysis of Feedback from delegates	Date	2.00	25/04/2012	30/04/2012	15/05/2012	31/05/2012	15/06/2012
			[1.2.3] Completion of process for PBSA awards	Date	2.00	30/09/2012	31/10/2012	30/11/2012	31/12/2012	31/01/2013
		[1.3] Engaging the Diaspora	[1.3.1] Impact assessment study on scholarship programme for diaspora children	Date	2.00	31/12/2012	15/01/2013	31/01/2013	28/02/2013	31/03/2013
			[1.3.2] Number of diaspora youth covered under Study India Program	No	2.00	25	22	20	18	16
			[1.3.3] Internship programme for Diaspora youth	No	2.00	10	9	8	7	6
			[1.3.4] Scholarships Scheme for Diaspora Children	No	2.00	100	95	85	75	65
			[1.3.5] Seminar on fraudulent NRI marriages	No	2.00	2	1	0	0	0

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
[2] Extend institutional support for individual initiatives and community action to harness the knowledge, skills and resources of Overseas Indians to supplement the national development efforts.	25.00	[1.4] Establishment of Pravasi Bhartiya Kendra (PBK)	[1.4.1] Completion of roof slab of ground floor	Date	2.00	15/06/2012	15/07/2012	15/08/2012	15/09/2012	15/10/2012
			[1.4.2] Completion of roof slab of 3rd floor	Date	2.00	31/10/2012	30/11/2012	31/12/2012	31/01/2013	28/02/2013
		[2.1] Economic Engagement Meets	[2.1.1] Number of meets in India	No	3.00	4	3	2	1	0
			[2.1.2] Number of Meets abroad	No	3.00	3	2	1	0	0
			[2.1.3] Analysis of feedback on meets abroad	Date	2.00	01/03/2013	15/03/2013	20/03/2013	25/03/2013	30/03/2013
			[2.1.4] Analysis of feedback from the Overseas Indians regarding the services provided by OIFC	Date	2.00	31/01/2013	15/02/2013	28/02/2013	15/03/2013	31/03/2013
		[2.2] PM's Global Advisory Council of Overseas Indians Meeting recommendations follow up action	[2.2.1] Holding of Inter-Ministerial meeting for follow up action	No	2.00	3	2	1	0	0
			[2.2.2] Holding of Steering Group meeting of PMGAC	No	2.00	2	1	0	0	0
		[2.3] Generating analytical & empirical research on Diaspora & migration related subjects	[2.3.1] Number of research partnerships/Studies commissioned on matters related to Overseas Indians	No	2.00	2	1	0	0	0

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
[3] Transforming management of emigration through appropriate domestic interventions and international cooperation.	34.00	[2.4] Awareness campaign on legal migration avenues and the risks of illegal migration from India	[2.4.1] National campaign - No. of days	No	5.00	150	120	100	90	80
			[2.4.2] Rural campaign – no. of districts	No	2.00	5	4	3	2	1
			[2.4.3] Assessment of the impact of awareness campaign	Date	2.00	31/01/2013	15/02/2013	28/02/2013	15/03/2013	31/03/2013
		[3.1] E-Governance in emigration	[3.1.1] Commissioning of E-migrate software	Date	3.00	01/01/2013	15/01/2013	31/01/2013	15/02/2013	28/02/2013
			[3.1.2] Go live	Date	3.00	15/03/2013	20/03/2013	25/03/2013	30/03/2013	31/03/2013
			[3.2.1] Appointment of Aggregators/POPs	Date	3.00	10/04/2012	15/04/2012	20/04/2012	25/04/2012	30/04/2012
	34.00	[3.2] Launch of Pension and life insurance fund (PLIF) for Overseas Indian workers	[3.2.2] Launch of Scheme on pilot basis	Date	3.00	01/05/2012	15/05/2012	31/05/2012	30/06/2012	15/07/2012
			[3.3.1] Submission of draft Emigrant Management Bill to the Cabinet	Date	4.00	30/09/2012	31/10/2012	30/11/2012	31/12/2012	31/01/2013
			[3.4.1] ISO Certification of POE offices	No	2.00	2	1	0	0	0
		[3.5] Social security agreements	[3.5.1] Number of new agreements	No	4.00	4	3	2	1	0
			[3.5.2] Operationalisation of New agreements	No	2.00	3	2	1	0	0
			[3.6.1] Human Resource Mobility Partnerships	No	2.00	2	1	0	0	0

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
		[3.7] Country manuals for emigrants	[3.7.1] Release of manual	No	2.00	3	2	1	0	0
		[3.8] Setting up of web-based attestation system for Migrant workers	[3.8.1] Opening of new web-based attestation system	No	2.00	2	1	0	0	0
		[3.9] Skills initiative in North East	[3.9.1] Establishment of Centre	No	2.00	1	0	0	0	0
		[3.10] Review of Indian Community Welfare Fund Scheme.	[3.10.1] Enhancing the scope of activities under the scheme	Date	2.00	31/10/2012	30/11/2012	31/12/2012	31/01/2013	28/02/2013
* Efficient Functioning of the RFD System	3.00	Timely submission of Draft for Approval	On-time submission	Date	2.0	05/03/2012	06/03/2012	07/03/2012	08/03/2012	09/03/2012
		Timely submission of Results	On-time submission	Date	1.0	01/05/2012	03/05/2012	04/05/2012	05/05/2012	06/05/2012
	6.00	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	2.0	100	95	90	85	80
		Implement ISO 9001 as per the approved action plan	Area of operations covered	%	2.0	100	95	90	85	80
* Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	4.00	Identify, design and implement major innovations	Implementation of identified innovations	Date	2.0	05/03/2013	06/03/2013	07/03/2013	08/03/2013	09/03/2013
		Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	2.0	100	95	90	85	80
			Independent Audit of implementation of public grievance redressal system	%	2.0	100	95	90	85	80
* Ensuring compliance to the Financial Accountability Framework	2.00	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by	%	0.5	100	90	80	70	60

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent 100%	Very Good 90%	Good 80%	Fair 70%	Poor 60%
			CAG during the year.							
		Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRS submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	0.5	100	90	80	70	60
		Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	0.5	100	90	80	70	60
		Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRS disposed off during the year.	%	0.5	100	90	80	70	60

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[1] Facilitate sustained, symbiotic and strategic engagement of Overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.	[1.1] Issue of Overseas Citizenship of India (OCI) cards to overseas Indians	[1.1.1] Number of cards issued	No	206727	266458	250000	260000	270000
		[1.1.2] Expansion of benefits under OCI Scheme	No	1	0	2	2	2
		[1.2.1] No of fee paying delegates attending PBD	No	--	1014	1000	1200	1300
	[1.2] Interaction with Overseas Indians through Pravasi Bhartiya Divas and Regional PBD	[1.2.2] Analysis of Feedback from delegates	Date	--	30/04/2011	25/04/2012	30/04/2013	30/04/2014
		[1.2.3] Completion of process for PBSA awards	Date	--	30/09/2011	30/09/2012	31/10/2013	31/10/2014
		[1.3.1] Impact assessment study on scholarship programme for diaspora children	Date	--	--	31/12/2012	31/12/2013	31/12/2014
	[1.3] Engaging the Diaspora	[1.3.2] Number of diaspora youth covered under Study India Program	No	--	--	25	30	30
		[1.3.3] Internship programme for Diaspora youth	No	--	--	10	15	15
		[1.3.4] Scholarships Scheme for Diaspora Children	No	100	100	100	100	100
		[1.3.5] Seminar on fraudulent NRI	No	1	1	2	2	2

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[2] Extend institutional support for individual initiatives and community action to harness the knowledge, skills and resources of Overseas Indians to supplement the national development efforts.	[1.4] Establishment of Pravasi Bhartiya Kendra (PBK)	marriages						
		[1.4.1] Completion of roof slab of ground floor	Date	--	--	15/06/2012	--	--
		[1.4.2] Completion of roof slab of 3rd floor	Date	--	--	31/10/2012	--	--
	[2.1] Economic Engagement Meets	[2.1.1] Number of meets in India	No	2	3	3	3	3
		[2.1.2] Number of Meets abroad	No	3	4	3	3	3
		[2.1.3] Analysis of feedback on meets abroad	Date	--	--	15/03/2013	--	--
		[2.1.4] Analysis of feedback from the Overseas Indians regarding the services provided by OIFC	Date	--	31/01/2012	15/02/2013	15/02/2014	15/02/2015
	[2.2] PM's Global Advisory Council of Overseas Indians Meeting recommendations follow up action	[2.2.1] Holding of Inter-Ministerial meeting for follow up action	No	2	3	3	3	3
		[2.2.2] Holding of Steering Group meeting of PMGAC	No	1	--	2	2	2
	[2.3] Generating analytical & empirical research on Diaspora & migration related subjects	[2.3.1] Number of research partnerships/Studies commissioned on matters related to Overseas Indians	No	3	2	2	2	2

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
[3] Transforming management of emigration through appropriate domestic interventions and international cooperation.	[2.4] Awareness campaign on legal migration avenues and the risks of illegal migration from India	[2.4.1] National campaign - No. of days	No	120	90	150	150	150
		[2.4.2] Rural campaign – no. of districts	No	--	5	5	5	5
		[2.4.3] Assessment of the impact of awareness campaign	Date	--	15/02/2012	31/01/2013	15/02/2014	15/02/2015
	[3.1] E-Governance in emigration	[3.1.1] Commissioning of E-migrate software	Date	--	--	01/01/2013	--	--
		[3.1.2] Go live	Date	--	--	01/03/2013	--	--
	[3.2] Launch of Pension and life insurance fund (PLIF) for Overseas Indian workers	[3.2.1] Appointment of Aggregators/POPs	Date	--	--	10/04/2012	--	--
		[3.2.2] Launch of Scheme on pilot basis	Date	--	--	01/05/2012	--	--
	[3.3] Introduction of new legislation on emigration replacing existing emigration Act.	[3.3.1] Submission of draft Emigrant Management Bill to the Cabinet	Date	--	--	31/10/2012	--	--
	[3.4] ISO Certification of POE offices	[3.4.1] ISO certification of POEs	No	1	2	2	2	1
	[3.5] Social security agreements	[3.5.1] Number of new agreements	No	3	1	4	3	3
		[3.5.2] Operationalisation of New agreements	No	--	--	3	3	3

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
	[3.6] Human Resource Mobility Partnerships	[3.6.1] Number of new agreements	No	1	0	2	2	2
	[3.7] Country manuals for emigrants	[3.7.1] Release of manual	No	5	4	3	3	3
	[3.8] Setting up of web-based attestation system for Migrant workers	[3.8.1] Opening of new web-based attestation system	No	1	1	2	2	2
	[3.9] Skills initiative in North East	[3.9.1] Establishment of Centre	No	--	31/01/2012	1	--	--
	[3.10] Review of Indian Community Welfare Fund Scheme.	[3.10.1] Enhancing the scope of activities under the scheme	Date	--	--	31/10/2012	--	--
* Efficient Functioning of the RFD System	Timely submission of Draft for Approval	On-time submission	Date	05/03/2010	08/03/2011	06/03/2012	--	--
	Timely submission of Results	On- time submission	Date	02/05/2011	30/04/2012	03/05/2012	--	--
* Administrative Reforms	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	--	--	95	--	--
	Implement ISO 9001 as per the approved action plan	Area of operations covered	%	--	--	95	--	--
	Identify, design and implement major innovations	Implementation of identified innovations	Date	--	--	06/03/2013	--	--
* Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	--	--	95	--	--
		Independent Audit of implementation of public grievance redressal system	%	--	--	95	--	--

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value FY 10/11	Actual Value FY 11/12	Target Value FY 12/13	Projected Value for FY 13/14	Projected Value for FY 14/15
* Ensuring compliance to the Financial Accountability Framework	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	--	--	90	--	--
	Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRS submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	--	--	90	--	--
	Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	--	--	90	--	--
	Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRS disposed off during the year.	%	--	--	90	--	--

* Mandatory Objective(s)

Section 4:

Description and Definition of Success Indicators and Proposed Measurement Methodology

1. The “number” of diaspora youths covered, OCI cards issued, the delegates who attend the PBD and the delegates who attend the seminar on property disputes etc listed under the success criteria under various “Actions” will be as per the actuals. The numbers reflect the efficacy of the action in each case.
2. Expansion of benefits under OCI scheme: A registered Overseas Citizen of India is granted multiple entry, multi-purpose, life-long visa for visiting India, and is exempted from registration with Foreigners Regional Registration Office for any length of stay in India. As mandated under the Allocation of Business, the Ministry of Overseas Indian Affairs has issued notifications granting registered OCIs further benefits as under:
 - (i) Parity with Non-Resident Indians in the matter of inter-country adoption of Indian children;
 - (ii) Parity with resident Indian nationals in matters of tariffs in domestic airfares;
 - (iii) Parity with domestic Indian visitors in respect of entry fee for visiting national parks and wildlife sanctuaries in India;
 - (iv) Parity with non-resident Indians in respect of:
 - (a) Entry fee for visiting the national monuments, historical sites and museums in India;
 - (b) Practicing the following professions in India, in pursuance of the provisions contained in the relevant Acts, namely:
 - (1) Doctors, dentists, nurses and pharmacists;
 - (2) Advocates;
 - (3) Architects; and
 - (4) Chartered accountants; and
 - (v) Entitlement to appear for the All India Pre-Medical Test or such other tests to make them eligible for admission in pursuance of the provisions contained in the relevant Acts.
3. PM’s Global Advisory Council of Overseas Indians has been set up to draw upon the experience and knowledge of eminent people of Indian origin in diverse fields from across the world. The Council is chaired by the Prime Minister and the renowned

Section 4:

Description and Definition of Success Indicators and Proposed Measurement Methodology

people of Indian Origin across the world have been selected as its Members

4. “Launch” has been taken as the success criteria in some cases because that signifies the commissioning of the product/facility concerned and is a critical event for the stakeholders. The launch heralds the activation and operationalization of the product/facility.
5. All success indicators require measurement in terms of “numbers” or “date” which does not require further elucidation.
6. Most of the “Actions” given in the RFD are new and hence historical

Section 5: Specific Performance Requirements from other Departments

Expansion of Benefits under OCI scheme: The ministry is dependent on MHA and MEA for achieving this success indicator.

Section 6:
Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
1 Implementation of the recommendations of the PMs Global advisory council of overseas Indians	Ministry of External Affairs/Finance/Commerce&Industry/HR D/ICCR	Implementation of the action points	number	2	2	2	2	2
2 Social security agreements	Ministry of External Affairs/Finance/Commerce&Industry/HR D/ICCR	No. of agreements implemented	number	3	3	4	4	4
3 Issue of Overseas Citizenship of India (OCI) cards to overseas Indians	Ministry of External Affairs/Home	Number of cards issued	number	206727	210000	220000	225000	
4 Enhanced engagement of Overseas Indians with India	Ministry of External Affairs/Labour/Finance/Commerce&Industry	Investment by Overseas Indians in India(In rupees)	Number			TBD	TBD	TBD
5 Improved Institutional support for overseas Indians to supplement the national development efforts	Ministry of External Affairs/Home/HRD/I&B	1. Interactions in India 2. Face to face deliberations outside India 3. Analysis of feedback from the overseas Indians regarding the services provided by OIFC 4. Steering group meetings & high level diaspora consultations & strategy meetings 5. Number of research partners/studies commissioned on matters relating to Overseas Indians	Number Number % Number Number	3 4 100 2 2	3 4 100 2 2	3 4 100 2 2	3 4 100 2 2	3 4 100 2 2

Section 6:
Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
		6. National campaign-No. of days	Number	150	150	150	150	150
		7. Rural campaign-No. of districts	Number	5	5	5	5	5
		8. Assessment of the impact of awareness campaign	%		TBD	TBD	TBD	TBD